

CURRICULUM VITAE

Robert Mackay

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Employment Experience:

Department of Home Affairs (Australian Federal Government)

Current LWOP: Assistant Director (Executive Level 1) International Policy Division

(December 2019 – on current leave without pay)

As Assistant Director (EL1) within the International Policy Division, I coordinated the relationship with our international partners from similar agencies and ensure the interests of Australia are progressed/protected.

Achievements

- Progressing security assessments for Pacific Island nations
- Coordinated COVID-19 responses in the Pacific
- Managing international relationships (including trade and travel) with countries in the Pacific region
- Coordinated funding agreements and information sharing understandings
- Liaising with overseas counterparts to progress whole-of-government strategy
- Developed country strategies for Polynesia and the French Pacific
- Provided analysis and comment on multilateral strategies and scoping studies
- Delivering a review on specific (classified) policy issues within the Pacific

Former: Assistant Director/Acting Director Enterprise Strategy

(January 2017 – December 2019)

In my role, I researched, analysed and provided advice on issues that shape the Department's future strategic approach to operational, corporate and enterprise priorities.

Achievements

- Acting Director (Executive Level 2) for Enterprise Strategy and Strategic Engagement Section
- Lead and supported my team through multiple periods of change
- Delivered an organisational diagnostic on collaboration for the agency
- Identified and delivered the operational priorities for 2019 (as Director)
- Developed the organisational rhythm to align activities and identify efficiencies
- Mobilised resources to manage a 6 month consultation process on the future of the Department
- Coordinated contribution to, and analysis of the survey and census results
- Managed the delivery of executive and high profile conferences
- Helped delivered statutory reporting including the Corporate Plan and Annual Report
- Set the enterprise/organisational strategy for the Department
- Conducted strategic analysis on issues to create solutions and implementable plans
- Mapped the organisation on a new operating model to capture internal dependencies
- Created the Home Affairs Strategic Advisory Group during the Home Affairs transformation
- Reformed the future relationship between the Department and Australian Border Force
- Managed multiple contracts, stakeholders and case profiles (RAND, NOUS Group, PwC, EY)

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Former: Acting Director (Executive Level 2) Enterprise Operations

(February 2019 – March 2019)

Achievements

- Formalised the scope of the 2019 Gateway Review into the Customs Reform Program
- Initiated new relations between Enterprise Operations and the Portfolio Change Management Office
- Delivered a Key Issues Brief on the Home Affairs Successes for Australian Government Senate Estimates
- Commenced discussion on a sophisticated evidence base for Home Affairs Successes
- Progressed work on aligning enterprise strategy to project management

Former: Senior Policy Officer (APS6) Industry Engagement

(January 2016 – January 2017)

Achievements

- Managed and delivered the 2016 Industry Summit
- Implemented the first use of GovDex (Government Facebook) in the Department
- Developed the Sponsorship Policy for external stakeholder relations
- Responded to the 2016 Protected Industrial Action strikes from the Major Incident Room
- Interviewed and reported on key industry stakeholders
- Liaised with domestic and international stakeholders
- Represented the Department at trade conferences, bilateral meetings and award nights
- Redesigned the Industry Hub on the Department website to improve stakeholder relations
- Developed a stakeholder database for CEO's and key contacts from leading industries
- Implemented the Industry Engagement Strategy 2020

Commonwealth Bank Group

Branch Manager: Commonwealth Bank, Kingston (ACT)

June 2015 – January 2016 (8 Months)

Senior Lending Manager: Bankwest, Bondi Junction (NSW)

March 2012 – June 2015 (3 Years 3 Months)

Duties

- Communication and delegation of daily tasks and responsibilities
- Risk management activities to ensure legislative compliance
- Financial regulation training and education
- Responsible lending and broking of credit/mortgages
- General financial advice to clients
- Staff development and training
- Allocation of budgets, KPI's and targets for the branch
- Building stakeholder relations and partnerships
- Local community consultation and sponsorship
- Network building activities with similar businesses

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Work Experience

Australian Parliament House Support: Office of the Chief Government Whip
July 2014

Achievements

- Reviewed and commented on proposed changes to the *Bankruptcy Act 1966*
- Briefed the Member of Parliament on daily sitting issues
- Responded to office and community submissions
- Compiled relevant news and media articles from the Member of Parliament's electorate
- Consulted with the peer offices to gain support for proposals/Bills

Education:

March 2010 – June 2015

Bachelor of Political, Economic and Social Sciences, University of Sydney
(*Double Major in International Relations and Political Economy*)

May 2019 – August 2020

Master of Sustainability and Climate Policy, Curtin University

- Thesis title: "Strategic Decisions for Sustainable Management at Significant Tourist Sites"
- <https://doi.org/10.3390/su12218988>

March 2021 - Ongoing

Doctorate of Philosophy – Accounting, Economics and Finance, Curtin University

Referees:

Available upon request